



FGC Recreation Refund Policy

(Effective May 1st 2022, applies to all future programs including 2022 Summer)

Classes

- Refunds (via written notice) may be requested for the upcoming session up to 24 hours before the 1st class. A \$35 administration fee will be charged per each separate class of which a refund is requested.
- If the refund is requested within 24 hours from the 1st class a prorated refund will be provided (Paid fee minus cost of first class minus GBC Membership fee –minus \$35 Admin fee).
- Refund can be requested up until 24 hours after the second class. A prorated refund will be provided (Paid fee minus cost of first two classes minus GBC Membership fee minus \$35 Admin fee).
- Refunded withdrawals after this time will only be approved with the submission of a medical note signed by a qualified health practitioner. Withdrawal for medical reasons will be prorated based on the number of remaining classes. There are no makeup classes or credits given for classes missed throughout the session.
- Please note that in the circumstance that we have to reschedule a class, **there will be no refund** for the make-up classes offered. As a not-for-profit organization, we operate on a tight budget to remain financially sustainable. We appreciate your understanding and support.

Camps

- Up to 2 weeks prior to the start of the camp a full refund (less GBC Insurance fees, and \$35.00 Administrative fee will be provided on written withdrawal notice.
- 80% refund will be given for requests for under 2 weeks' notice, and up to one week prior to start of the camp (less GBC Insurance fees and \$35.00 Administrative fee. All withdrawal requests must be in writing.
- No refund will be provided within 1 week from the start of the camp.
- During the week of the camp, only withdrawals for medical reasons will be accepted. A medical note signed by a qualified health practitioner must be presented at time of withdrawal. Withdrawal for medical reasons will be prorated based on the number of remaining classes.